

# **Privacy Protection Policy**

While American Power & Gas of DC, LLC (AP&G) is your supplier, we will periodically request information such as payment and usage from your utility for your accounts. **This information will only be used to supply your electricity and/or natural gas under this agreement and will not be used or disclosed for any other purpose.** 

## Information Collection and Use

We may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name ("Personal Information").

## Communications

We may use your Personal Information to contact you through mail, email or telephone about newsletters, rebate checks, marketing or promotional materials and other information that may be needed to service your account(s).

## Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

## Changes To This Privacy Policy

This Privacy Policy is effective as of 9/01/2024 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on our website.

We reserve the right to update or change our Privacy Policy at any time. You should check this Privacy Policy periodically. Your continued use of Service and exchange of information after we post any modifications to the Privacy Policy on the website will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the mail or email address you have provided us, or by placing a prominent notice on our website.

#### Contact Us

If you have any questions about this Privacy Policy, please feel free to contact us.